



July is Getting Back to Business!

Helping you to reopen safely & successfully

July 6, 2020

Many states across the US have returned to work and re-opened businesses to include non-acute medical facilities, surgery centers, dental facilities, specialty clinics, spas and more. Maybe you are looking to reopen, but you are not sure how to start? Or maybe you have reopened already, but are still worried about the safety and health of your employees and clients? With the help of some valuable resources, we hope to support you with information and tips.

Before You Open

Evaluate your space. Does your waiting rooms, exam rooms, office space allow for 6ft distancing? You can tape off or add signage to spaces to promote a safer distance. Don't be afraid to arrange or remove furniture when able. Don't forget about your employees and their workspace as well.

Do you have enough PPE for your employees and customers that don't bring their own? You need to prepare proper purchasing schedules and make sure that your supplier resources are properly stocked as well. NuEdge works with a large network of medical and dental suppliers that you can find [here](#).

It may be important to do a phase opening so that all staff are always not present; especially if this could cause issues in social distancing due to limited space and PPE. Consider the demand of your patients/customers, available staff and supplies.

Create New Protocols

We are living in a time where we need to be more considerate and aware of others. It's OK to set new rules and policies for your new workspace. Here are some to consider:

- Keep a min of 6ft apart as per CDC guidelines. If not able to, wear a mask.
- Wear a mask when you are not in your private workspace and others are not present.
- Instruct patients/customers to use face masks upon arrival.
- Ask patients/customers to use hand sanitizer upon entering your facility. Make sure you have this readily available. The closer to the entry door, the better.
- Use signage to remind patients/customers of hand hygiene, social distancing, and wearing masks.
- Offer a parking lot/curbside waiting room. This will allow patients to wait in their cars until it's their turn to be seen. Call or text them when you are ready.
- Consider online sales or telemedical sessions when at all possible. Sometimes you can service your clients without having to see them.

Communication is KEY

Your patients and customers will respect these changes if they know about them ahead of time. Be sure to communicate properly on your website, social media, via email or text, and while confirming appointments. It's not only important to communicate your new rules of engagement, but also any regional guidelines as set by your county or state officials.

[CDC – Prepare your Practice for COVID-19](#)

[State-by-State Business Reopening Guidance](#)

[Small Business Opening Guide](#)

[VSP Premier Reopening Resource Guide](#)